

COMPLAINT FORM

(this form can be completed and returned if you wish to make a **warranty** claim)

The addressee: DEVO sp. z o.o., ul. Meblowa 29, 18-400 Łomża

Name and surname of the Customer:

Customer address:

Customer's phone number:

Customer's e-mail address:

I provide **the following contact details which will be used to respond to the complaint** and conduct correspondence related to it:

postal address,
e-mail address.

The complaint concerns:

The Sales Agreement of _____
product _____

The Agreement for the provision of other Electronic Service _____

Other _____

The date on which the cause of the complaint was determined: _____

Description of the problem:

Guarantee Request:

removing a defect in the Product or Service
reduction of the Product price

replacing the Product with a defect-free one
withdrawal from the agreement

The Customer acknowledges that:

The Customer is entitled to complain about the Product by making a complaint to the guarantor. The complaint can be made through the Seller or directly to the guarantor. The Customer may exercise his rights under warranty for physical defects of the Product.

By submitting a complaint, the Customer agrees to the processing of his/her personal data by the addressee to recognize the complaint and confirm the correspondence related to it. This consent can be revoked at any time, and the Customer has the right to access and correct his or her personal data.

Signature of the applicant